

Yealink T21P&T19P Training Q&A

Question	Answer
Can I use OpenVpn meaby with a firmware update in the T19?	There is no fw support openVPN in T19
The T19 have speaker?	Yes
The T19 have headset port?	Yes
How much it cost?	For the price of these two modles,you can ask your sales manager
The T19 support conference?	Yes
Can we tell customers about the phones today ?	Not now, The release time is 25th Sep.
What other regions have the T19 andT21 already been released in? How did they affect the T20 and T22 sales in those regions?	We will release T21&T19 at 25th Sep. world wide, this two new modles will rich the Entry-level phones of Yealink Product line, you can contact with your sales manager for more information.
Have these phones been tested with 3CX yet?	Yes
The broadsoft features will come with The stock firmware? Or with a special firmware? And when IT will be released?	Special FW , I will confirm this question for you with our R&D, The stock FW we will release on 25th Sep already support broadsoft features,but you have to provision the cfg to open BSFT features.
Supports RPS provisioning??	Yes
Can you paint the t2x series like you do the t3x series. Not so hard- BIG improvement. Maybe it does not look good with B&W screen?	Thanks for your suggestion,we will conside this later
Beautiful. contrast of black housing and light gold screen surround looks expensive! ever considered?	No plan yet,but we will conside this, thanks for your suggestion!
Broadsoft Certification will be availble once you release the Product?	Yes
We'll have to support the old line of T20 and T18 when? When will the T20p be discontinued	T19 will replace T18, but T21 is just the update of T20 ,we have no plan to stop T20